# Taylan G. Topcu

# Assistant Professor $\,\cdot\,\,$ Grado Department of Industrial & Systems Engineering $\,\cdot\,\,$ Virginia Tech

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 GoogleScholar: https://scholar.google.com/citations?user=sU2BLfwAAAAJhl=en

# Education \_\_\_\_\_

Virginia Tech	Blacksburg, VA
PhD in Industrial and Systems Engineering	2016 - 2020
<ul> <li>Dissertation: Management of Complex Sociotechnical Systems</li> <li>Committee: Dr. Konstantinos "Kostas" Triantis (Chair), N. Ghaffarzadegan, A. Salado, P. Collopy, and B. Roets</li> </ul>	
The University of Alabama in Huntsville (UAH)	Huntsville, AL
MS in Systems Engineering	2014 - 2015
<ul> <li>Thesis: Impact of Multiple Stakeholder Preferences on Design</li> <li>Committee: Dr. Bryan Mesmer (Chair), P. Collopy, and P. Farrington</li> </ul>	
Middle East Technical University (METU)	Ankara, Turkey
BS in Aerospace Engineering	2005 - 2009

# Professional Experience \_

Assistant Professor of Systems Engineering, Department of Industrial and Systems Engineering, Virginia Tech 2022 - Research on socio-technical measurement issues in complex systems design and management of safety-critical systems. | Director of the SYSE Program | Coordinator of the Mission Engineering Certificate Program Postdoctoral Scientist, Department of EMSE, the George Washington University 2020 - 2022 • Supervised by Prof. Zoe Szajnfarber | Research in Decomposition Theory & Leveraging Open Innovation for Design of Engineered Systems, wrote awarded research proposals, mentored students, and lectured. Instructor of Record, Department of Industrial and Systems Engineering, Virginia Tech 2020 • Co-Instructed Systems Engineering Capstone Course for Masters' level students. Graduate Assistant, Department of Industrial and Systems Engineering, Virginia Tech 2016-2020 Supervised by Prof. Kostas Triantis | Research in extending the micro-economic production theory for management of sociotechnical & safety-critical systems, assisted with writing research proposals and teaching. Graduate Research Assistant, Department of ISEEM, the University of Alabama in Huntsville 2014-2015 • Supervised by Dr. Bryan Mesmer and Prof. Paul Collopy | Research in decision-based design, multi-disciplinary design optimization, and formulation of stakeholder value functions. 2015 ISEEM Grad Student of the Year. Systems Engineer, Tactical Missile Systems Division, ROKETSAN Missile Industries 2010-2014 • Systems Architect on HISAR Program (first domestic air defense missile system of Turkey) | Expertise in defining use-cases & requirements, safety analysis, framing statement of work documents & contracting. Publications.

\*mentored graduate student

### **REFEREED JOURNAL ARTICLES**

- J8. **Topcu, T.G.**, Zhang, L.\*, and Szajnfarber, Z. "Does Open Innovation Open Doors for Underrepresented Groups to Contribute to Technology Innovation?: Evidence from a Space Robotics Challenge" *Space Policy*, Accepted of 9/28/2022.
- J7. Szajnfarber, Z., **Topcu, T.G.**, and Lifshitz-Assaf, H. "Towards a Solver-Aware Systems Architecting Framework: Leveraging Experts, Specialists and the Crowd to Design Innovative Complex Systems" *Design Science* 8, E10. doi:10.1017/dsj.2022.9

- J6. **Topcu, T.G.** and Triantis, K. (2021) "An Ex-Ante Data Envelopment Analysis Method for Representing Contextual Uncertainties and Stakeholder Risk Preferences." *Annals of Operations Research*, 309, 395–423 (2022). https://doi.org/10.1007/s10479-021-04271-1
- J5. Hennig, A.\*, **Topcu, T.G.**, and Szajnfarber, Z. (2021) "So You Think Your System Is Complex?: Why and How Existing Complexity Measures Rarely Agree." *ASME Journal of Mechanical Design*, April 2022; 144(4): 041401. https://doi.org/10.1115/1.4052701
- J4. **Topcu, T.G.**, Mukherjee, S., Hennig, A.\*, and Szajnfarber, Z. (2021) "The Dark Side of Modularity: How Decomposing Problems can Increase System Complexity." *ASME Journal of Mechanical Design*, March 2022; 144(3): 031403. https://doi.org/10.1115/1.4052391
- J3. **Topcu, T.G.**, Triantis, K., Malak, R., and Collopy, P. (2020) "An Interdisciplinary Strategy to Advance Systems Engineering Theory: The Case of Abstraction and Elaboration." *Systems Engineering*, 23 (6): 673–83. https://doi.org/10.1002/sys.21556.
- J2. **Topcu, T.G.**, Triantis, K., and Roets B. (2019) "Estimation of the Workload Boundary in Socio-Technical Infrastructure Management Systems: The Case of Belgian Railroads." *European Journal of Operational Research*, 278 (1): 314–29. https://doi.org/10.1016/j.ejor.2019.04.009.
- J1. **Topcu, T.G.** and Mesmer B.L. (2018) "Incorporating End-User Models and Associated Uncertainties to Investigate Multiple Stakeholder Preferences in System Design." *Research in Engineering Design*, 29 (3): 411–31. https://doi.org/10.1007/s00163-017-0276-1.

#### JOURNAL ARTICLES UNDER REVIEW

U1. Madsen, P., Dillon, R., Triantis, K., Roets, B., and **Topcu, T.G.** "Ghost in the machine? Organizational moderators of automated decision-making systems' ability to prevent organizational errors." *Journal of Management Studies*, Submitted on 6/02/2021.

#### **REFEREED ARTICLES IN CONFERENCE PROCEEDINGS**

- C7. **Topcu, T.G.**, and Szajnfarber, Z. "The Need to Simultaneously Consider Modularization and Interface Design during Systems Architecting: an Exploration of their Joint Impact on System Performance and Cost" *Complex Systems Design & Management (CSDM) Conference Paris 2022*, Accepted for Publication as of 8/03/2022.
- C6. **Topcu, T.G.**, Triantis, K., and Roets B. (2022). "Identification of Adverse Operational Conditions in Sociotechnical Systems: A Data Analytics Approach." In: *Recent Trends and Advances in Model Based Systems Engineering*, Springer, Cham. https://doi.org/10.1007/978-3-030-82083-1\_12
- C5. Madsen, P., Dillon, R., Triantis, K., Roets, B., and **Topcu, T.G.** (2021) "Organizational moderators of the effect of autonomous technology on organizational error prevention." *Academy of Management Proceedings*, 2021 (1), 0065-0668
- C4. Hennig, A.\*, **Topcu, T.G.**, and Szajnfarber, Z. (2021) "Complexity Should Not Be In the Eye of the Beholder: How Representative Complexity Measures Respond to the Commonly-Held Beliefs of the Literature" *Proceedings of the ASME 2021 IDETC-CIE*, Vol 6: 33rd International Conference on Design Theory and Methodology (DTM). Virtual, Online. August 17–19, 2021. https://doi.org/10.1115/DETC2021-69598.
- C3. Mukherjee, S., Hennig, A.\*, **Topcu, T.G.**, and Szajnfarber, Z. (2021) "When Decomposition Increases Complexity: How Decomposing Introduces New Information into the Problem Space." *Proceedings of the ASME 2021 IDETC-CIE* Vol 6: 33rd International Conference on Design Theory and Methodology (DTM). Virtual, Online. August 17–19, 2021. https://doi.org/10.1115/DETC2021-71917
- C2. Dillon, R., Madsen, P., Roets, B., **Topcu, T.G.**, and Triantis, K. (2020) "The Autonomous Decision System Choice." *20th Annual Workshop on the Economics of Information Security (WEIS)*, Brussels, Belgium
- C1. **Topcu, T.G.** and Mesmer B.L. (2015) Customer, Commercial, and Government Value Functions for Electric Vehicle System Design." *IIE Annual Conference Proceedings*: 959-968

# External Research Grants

#### FUNDED RESEARCH GRANTS AS PI OR CO-PI

Collaborative Research: Theory-Grounded Guidelines for Solver-Aware System Architecting (SASA), National Science Foundation CMMI EDSE #2129574 PI: Panchal, J. (Purdue), PI: Szajnfarber Z., & **PI: Topcu T.G.** 

\$ 520,000

#### FUNDED RESEARCH GRANTS AS GRADUATE STUDENT

LEAP-HI: Safety and Learning from Errors and Near Misses in the Human-Automation<br/>Interaction of Socio-Technical Infrastructure Systems, funded by National Science2021Foundation LEAP-HI Program #2051685 - this proposal originated from my dissertation.\$2,000,000PI: Triantis K., Co-PI: Dillon-Merril, R. (Georgetown), Co-PI: Madsen, P. (BYU), Co-PI:<br/>Srinivasan, D. (Clemson)\$2,000,000

## Honors & Awards \_

2020 VT ISE Senior Design Competition - Digital Innovation Award, as a co-advisor

2017 - 2019 Travel Grants, Virginia Tech ISE

- 2015 **Graduate Student of the Year**, the University of Alabama in Huntsville, ISEEM Department
- 2013 Role Model of the Year, Middle East Technical University "Falcons" Football
- 2010 2013 National Athlete, Turkish National American Football Team

#### Presentations \_

#### INVITED TALKS

#### Towards a Sociotechnical Theory for Architecting Complex Systems

Spring 2022 Industrial & Enterprise Systems Engineering, the University of Illinois at Urbana-Champaign

Spring 2022 The Grado Department of Industrial & Systems Engineering, Virginia Tech

- Fall 2021 The Department of Electrical Engineering and Computer Science, Embry-Riddle Aeronautical University
- Fall 2021 Talktopus Seminar Series, Vermont Complex Systems, the University of Vermont
- Fall 2021 Prof. Christopher McComb's Research Group, Department of Mechanical Engineering, Carnegie Mellon University
- Fall 2021 Data Driven Innovation Lab, Engineering Product Design, Singapore University of Technology and Design (SUTD)
- Summer 2021 Mesmer Research Group, Department of Industrial & Systems Engineering, and Engineering Management, the University of Alabama in Huntsville (UAH)

#### Performance Measurement in Complex Sociotechnical Systems

Fall 2019 Department of Engineering Management and Systems Engineering, the George Washington University

#### **GUEST LECTURE**

#### Value Driven-Design

Spring 2017 ISE 5124 Management of Quality and Reliability, Grado Department of Industrial and Systems Engineering, Virginia Tech.

#### **CONFERENCE PRESENTATIONS** \*mentored graduate student

- Fall 2021 "Does Open Innovation Enable STEM Agencies to Achieve Their Diversity Policy Objectives?", *Eighth International Engineering Systems Symposium (CESUN 2021)*, Charlottesville, VA
- Summer 2021 "When Decomposition Increases Complexity: How Decomposing Introduces New Information into the Problem Space", ASME IDETC/CIE 2021
- Summer 2021 Anthony Hennig\* "So, You Think Your System Is Complex? How Representative Complexity Measures Respond To The Commonly-Held Beliefs Of The Literature", *ASME IDETC/CIE 2021*
- Summer 2021 Saman Mohsenirad\*, "A Methodological Framework to Incorporate Social Survey Data in DEA: The Case of Household Performance in Hurricane Evacuation", *North American Productivity Workshop 2021*
- Fall 2020 "Identification of Adverse Operational Conditions in Sociotechnical Systems: A Data Analytics Approach", *Conference on Systems Engineering Research (CSER)*,(virtually in) Los Angeles, CA
- Spring 2020 "DEA in Heterogeneous Production Possibility Sets: A Comprehensive Reality Check", North American Productivity Workshop XI, (virtually in) Miami, FL

\$ 6,000

	orkload Quantification and Distribution in Socio-technical Infrastructure Management Systems. <i>mmit</i> , Seattle, WA	" INFORMS An-
	'Workload Quantification and Distribution in Socio-Technical Infrastructure Management System nous Systems." <i>European Workshop on Efficiency and Productivity Analysis (EWEPA)</i> , London, UK	
	"Performance Measurement in Complex Socio-Technical Systems." <i>the 35th Graduate Student A</i> Symposium, Blacksburg, VA	Association Re-
	"Estimation of the Workload Boundary in Socio-Technical Infrastructure Management Systems. ductivity Workshop X, Miami, FL	" North Ameri-
	"Customer, Commercial, and Government Value Functions for Electric Vehicle System Design." and Systems Engineers (IISE) Annual Conference, Nashville, TN	Institute of In-
Teaching	Experience	
COURSES T	•	
Fall 2022 -	ISE 4984/5834 Decision Analysis for Engineers, Instructor of Record	Virginia Tech
Fall 2021	EMSE 2801 Fundamentals of Systems Engineering, Instructor of Record	GWU
2020	ENGR 5204 the Systems Engineering Capstone Research Process, Instructor of Record	Virginia Tech
COURSES S	UPPORTED	
2016-2020	ENGR 5004 Foundations of Systems Engineering, Teaching Assistant	Virginia Tech
2017-2020	ISE 5174 Engineering Program and Project Management, Teaching Assistant	Virginia Tech
2016-2019	ISE 5144 Performance and Productivity Measurement and Evaluation, Teaching Assistant	Virginia Tech
2015-2017	ISE 5015 Management of Change, Innovation, and Performance in Organizational Systems, Teaching Assistant	Virginia Tech
Mentorin	g	
	ENT SUPERVISION	
2022	MD Xames Doulotuzzaman, PhD Student @ ISE	Virginia Toob
2022-	<ul> <li>Xames's research looks into equitable management of healthcare systems</li> </ul>	Virginia Tech
РнD Сомм	ITTEE MEMBER	
2022-	Niloofar Shadab, PhD Candidate @ ISE	Virginia Tech
2022-	<ul> <li>Dissertation Title: Closed System Formalism for Intelligent Systems</li> </ul>	virginia recir
	Saman Mohsenirad, PhD Candidate @ ISE	
2019-	<ul> <li>Dissertation Title: Mixed Data Envelopment Analysis: Modeling data Measurement Imprecision and Heterogeneity</li> </ul>	Virginia Tech
GRADUATE	Students	
2021-2022	<ul><li>Shweta Mulcare, D.Eng Student @ Engineering Management and Systems Engineering</li><li>Advised under supervision of Dr. Szajnfarber</li></ul>	GWU
2020-2022	Mohammad Beigi, PhD Student @ ISE	Virginia Tech
2020 2022	<ul> <li>Assisted with scholarly development</li> </ul>	ingina reen
2020 - 2021	Anthony Hennig, PhD Candidate @ <i>Engineering Management and Systems Engineering</i> <ul> <li>Assisted with scholarly development, co-authored J4, J5, C3, &amp; C4</li> </ul>	GWU
	Lihui "Lydia" Zhang, MS @ Institute for Data, Systems, and Society	
2020-2021	Currently Data Scientist @ McKinsey & Company     Assisted her these under surger risks of Dr. Scripterher and ex. suthered C7. 8, 19	MIT
	• Assisted her thesis under supervision of Dr. Szajnfarber and co-authored C7 & J8	
2018-2020	<ul> <li>Ning-Yuan "Georgia" Liu, PhD Candidate @ ISE</li> <li>Assisted her dissertation under supervision of Dr. Triantis</li> </ul>	Virginia Tech

#### **UNDERGRADUATE STUDENTS**

2021-2022	<ul><li>Daniel Fisher, Undergraduate @ EMSE, minor in CS</li><li>Mentored undergraduate research on the intersection of ML &amp; Sociotechnical Systems</li></ul>	GWU
2019-2020	<ul><li>Deirdre Cahill, Undergraduate @ ISE, currently Health Systems Engineer at Duke University</li><li>advisor during ISE Senior Design Competition</li></ul>	Virginia Tech
2019-2020	<ul><li>S. Matthew Garlington, Undergraduate @ ISE, currently Analyst at Deloitte</li><li>advisor during ISE Senior Design Competition</li></ul>	Virginia Tech
2019-2020	Olivia Reed, Undergraduate @ <i>ISE</i> , currently Consultant at KPMG <ul> <li>advisor during ISE Senior Design Competition</li> </ul>	Virginia Tech
2019-2020	<ul><li>Pranay Shah, Undergraduate @ ISE, currently Software Engineer at Fidelity Investments</li><li>advisor during ISE Senior Design Competition</li></ul>	Virginia Tech

# Outreach & Professional Development

# SERVICE AND OUTREACHVirginia Tech2022-INCOSE Student Chapter, Faculty AdvisorVirginia Tech2020-2021EMSE Invited Seminar Series, OrganizerGWU2021CESUN Virtual Get Together Event, Assisted with the OrganizationGWU2019-2020ISE Mentoring Program, Graduate Student MentorVirginia Tech

#### Development

2021	ASME IDETC Establishing a Digital Presence, Participated to learn about broader dissemination strategies through social media	Virtual
2019	INFORMS Teaching Effectiveness Colloquium, Participated to learn about teaching methods	Seattle, WA
2019	SEANET, Conference on Systems Engineering Research (CSER) Doctoral Colloquium,	Washington,
	Participated to learn about life in the academia & research methods	DC
2018	INFORMS Doctoral Colloquium, Participated to learn about life in the Academia	Phoenix, AZ
2018	NSF Harvest Research Coordination Network, Represented VT ISE to capture the needs of	Washington,
	U.S. small-scale farmers and frame research projects to address their needs	DC
2016	NSF CMMI 1548480 - Abstraction and Elaboration in Systems Engineering Workshop, Assisted with the organization and ideated with the leaders of the SE community	Frost, VW
	Assisted with the organization and ideated with the leaders of the SE community	

#### PEER REVIEW

- Design Science
- ASME Journal of Mechanical Design
- European Journal of Operations Research
- INCOSE Systems Engineering
- IEEE Transactions on Engineering Management
- IEEE Open Journal of Systems Engineering
- Journal of Engineering Management
- Annals of Operations Research
- Journal of Engineering Design

#### **PROFESSIONAL MEMBERSHIPS**

- Member, Design Society
- Member, International Council of Systems Engineering (INCOSE)
- Member, American Society of Mechanical Engineers (ASME)
- Member, The Institute for Operations Research and the Management Sciences (INFORMS)